

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 555494	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/25/2018
NAME OF PROVIDER OF SUPPLIER CEDAR MOUNTAIN POST ACUTE		STREET ADDRESS, CITY, STATE, ZIP 11970 4TH STREET YUCAIPA, CA 92399	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG F 0880	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
<p>Level of harm - Immediate jeopardy</p> <p>Residents Affected - Many</p>	<p>Provide and implement an infection prevention and control program.</p> <p>></p> <p>Based on observation, interview, and record review, the facility failed to follow proper infection control guidelines for handling linen when the facility washing machines became inoperable as follows:</p> <ol style="list-style-type: none"> 1. The facility did not ensure the required minimum amount of linen (three changes times the capacity of 99=297) was available in the facility to meet the needs of the residents for bathing and bed linen changes. 2. The facility did not ensure the linens were laundered by a laundry Vendor or laundered by facility staff at a public laundry mat following the Department of Health guidelines for sanitizing laundry. <p>This failure had the potential to result in residents not being kept clean due to nursing staff not having adequate towels, wash cloths and bed linens to provide for residents' bathing and hygiene needs. In addition, when laundry is not properly sanitized prior to reuse there is a potential for infections to be spread throughout the facility in a universe of 87 residents.</p> <p>Findings:</p> <ol style="list-style-type: none"> 1. An abbreviated survey was conducted on (MONTH) 19, (YEAR) at 2:17 PM, to investigate a complaint related to the facility washers being inoperable and the staff not having access to the necessary linens needed to bathe and change residents on all shifts throughout the facility. <p>An observational tour and concurrent interview was conducted on (MONTH) 19, (YEAR) at 2:17 PM, with a certified nursing assistant (CNA 1). A linen cart located in front of the nurses station was observed to have 4 fitted sheets, 10 top sheets, no pillow cases and no blankets. The certified nursing assistant (CNA 1) confirmed the count. When asked if she had worked the previous weekend (June 16 and (MONTH) 17, (YEAR)), she stated, We haven't had any laundry. It (washer) hasn't been working for a while. We couldn't make beds. When asked if there had been enough linen to take care of her residents CNA 1 stated, No, I use a draw sheet (a short half sheet) as a sheet, low on pillowcases, they give us five (5) for each cart. They (the facility are) low most of the time on blankets, wash cloths and fitted sheets.</p> <p>During an interview with the Environmental Services Director (ESD) on (MONTH) 19, (YEAR) at 3:42 PM, he stated that he did not know how much linen the facility was required to have. The ESD further stated after stocking all of the linen carts on the floor, We put out what we have. It should last a couple of hours at least.</p> <p>An observation on (MONTH) 19, (YEAR) at 3:55 PM with the ESD was made of the facility's emergency linen supply: Three boxes of 24 pads each, one small box with hand towels (25), one medium box of top sheets (15), one medium box with fitted sheets (15) and pillow cases (20) and one small box of hand towels (25).</p> <p>On (MONTH) 19, (YEAR) at 4:41 PM, the linen on all seven linen carts was counted with the ESD and the combined total equaled: 18 blankets, 25 pillow cases, 56 top sheets and 32 fitted sheets.</p> <p>During an interview with the Housekeeping Supervisor (HS 1) at (Name of the nearby sister facility) on (MONTH) 20, (YEAR) at 10:14 AM, she stated she had delivered linens to the facility yesterday (June 19, (YEAR)).</p> <p>During an interview with the Administrator of (Name of nearby sister facility) on (MONTH) 20, (YEAR) at 10:38 AM he stated, They (facility) came over on Monday and we came over there from (Name of another sister facility) and gave linen.</p> <p>During an interview on (MONTH) 20, (YEAR) at 11:33 AM, the ESD displayed a Linen Inventory Matrix, he stated the amount of linen he should have is a count of 297 for each item (three complete bed changes for their maximum capacity of 99 beds as required). This is everything I have in the facility right now in the building. The Linen Inventory Matrix indicated the following, which included linen borrowed from two sister facilities and emergency stock:</p> <ol style="list-style-type: none"> a. Fitted sheets = 185 of the required 297 (short 112 fitted sheets) b. Pillow cases = 209 of the required 297 (short 88 pillow cases) c. Under pads = 237 of the required 297 (short 60 underpads) d. Flat sheets = 184 of the required 297 (short 113 flat sheets) e. Blankets = 87 of the required 297 (short 210 blankets) <p>During an interview with Resident A, on (MONTH) 20, (YEAR) at 12:21 PM, when asked about the linen supply, he stated, Last night they (nursing staff) said they were all gone (blankets). I take a blood thinner and it makes me real cold so I need a lot of blankets.</p> <p>The facility policy and procedure titled Disruption of Services undated, indicated Laundry Services: it is required to keep a 3-day supply of linen on hand for emergency situations.</p> <p>Title 22, Chapter 3, Article 6, Section (f) indicated A supply of linen shall be provided sufficient for not less than three complete bed changes for the facility's licensed capacity.</p> <ol style="list-style-type: none"> 2. During an interview with the certified nursing assistant (CNA 2) on (MONTH) 19, (YEAR) at 2:43 PM, CNA 2 stated, she had experienced not having enough linen to provide for residents needs (baths, incontinence care and linen changes)e. CNA 2 stated, that when the linens ran out this weekend (June 16 and (MONTH) 17, (YEAR)), We would get them (residents) up (out of bed), put a pad (protector, used for incontinence) on the wheelchair and then in one or two hours we would wait for the next shift, Then it (shortage of linen supplies) was their's (the next shift) to deal with. <p>During a concurrent observation and interview with the Environmental Services Director (ESD) on (MONTH) 19, (YEAR) at 2:55 PM, he stated both washers have not been working since (MONTH) 16, (YEAR). The ESD then stated the linens were being washed at (Name of the sister facility) and they were using detergent and bleach to clean the linens. When asked to view his current laundry cleaning supplies, he went to the storage area and counted the bottles of laundry detergent, softener, booster and bleach then opened a box of sani-10% to display the disinfectant. The ESD stated, You guys (California Department of Public Health) told us to use that because our (water) temps (temperatures) were low but they're good, so we don't use it.</p> <p>During a follow-up interview with the ESD on (MONTH) 19, (YEAR) at 3:30 PM, he was asked how he sanitized the linens he stated, What do you mean? The ESD was not able to describe the sanitation process.</p> <p>A record review of the maintenance record for the washing machines was conducted with the ESD. There was no documented evidence that water temperatures was checked during maintenance. The ESD confirmed the water temperatures were not documented to demonstrate that they met the regulatory requirements to ensure sanitation of the laundry.</p> <p>In a consecutive interview with the ESD on (MONTH) 19, (YEAR) at 4:37 PM, he stated he sanitizes the linens with hot water at 130 degrees Fahrenheit (unit of measure). (The minimum water temperature to wash linens for high temperature processing is 160 degrees Fahrenheit for a minimum of 25 minutes).</p> <p>During an observation on (MONTH) 19, (YEAR) at 5:07 PM, in the laundry room, a laundry aide (LA 1) was seen with a basket full of wet linens positioned to the side of him while continuing to fold another set of linens on a table. LA 1 then stated, he had just came from the laundry mat in his privately owned vehicle with the facility's linens. When asked what he</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE	

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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<p>F 0880</p> <p>Level of harm - Immediate jeopardy</p> <p>Residents Affected - Many</p>	<p>(continued... from page 1)</p> <p>used to clean the linens he pointed at the hoses near the inoperable washers and said, detergent and bleach.</p> <p>During an interview at (Name of the sister facility) with the Housekeeping Supervisor (HS 1) and the laundry aide (LA 2) on (MONTH) 20, (YEAR) at 10:14 AM, they stated they had not seen anyone from any other facility come and do laundry there.</p> <p>During an interview with the ESD on (MONTH) 20, (YEAR) at 11:19 AM, he stated, The only way you could tell (if the linens at the laundry mat were sanitized) would be to put a thermometer in the washer and you can't do that. Realistically, you cannot tell the temperature of the water.</p> <p>The facility policy and procedure titled Departmental (Environmental Services) - Laundry and Linen dated (MONTH) 2014, indicated The purpose of this procedure is to provide a process for the safe and aseptic handling, washing, and storage of linen .Washing Linen and other Soiled Items. 1. Laundry may be processed in either low-temperature or high temperature cycles. a. For high-temperature processing, wash linen in water that is at least 160 degrees Fahrenheit (unit of measure), for a minimum of twenty-five minutes .</p>		